



# JEAN ALFRED ISAAC AMISCUA

VIRTUAL TEAMMATE



## SKILLS SUMMARY

- Marketing Skills
- Strategic Planning
- Social Media Management
- Digital Marketing
- Graphic Design
- Customer Service
- Technical Support
- Lead Generation

## TOOLS

- |         |           |
|---------|-----------|
| Trello  | Wix       |
| Canva   | Gmail     |
| Slack   | Facebook  |
| Asana   | Instagram |
| Discord | Tiktok    |

## PERSONAL PROFILE

As a Virtual Teammate, I excel in Social Media Management and have a strong background in customer service for AT&T. My expertise is backed by extensive training and a proven track record of delivering high-quality results. I'm passionate about leveraging my skills to enhance brand presence and engagement.

## WORK EXPERIENCE

### MOBILITY TECHNICAL SUPPORT AND CUSTOMER SERVICE

[VXI - a Business Outsourcing Process company - AT&T Company](#) | November 2021 - February 2024

- Assisting customers with their cellphone services
- Upselling but not so focused on that field
- Customer service

### SALES ASSOCIATE

[Casamia Furniture - Ourhome](#) | April 2019 – September 2019

- Product Promotion
- Sales & Marketing
- Logistics

### CUSTOMER SERVICE REPRESENTATIVE

[Sky Cable Corporation](#) | November 2018 – February 2019

- Customer Service
- Technical Support
- Sales and Marketing but not as focused in that field

## EDUCATION HISTORY

[Philippine Women's College of Davao](#) | 2015 - 2018

- Bachelor of Business Administration  
Major in Marketing Management
- Member: Philippine Junior Association of Marketing Association

[Ateneo de Davao University](#) | 2013 - 2015

- Bachelor of Architecture