

# MARIDION ENAJE



VIRTUAL TEAMMATE

## SKILLS SUMMARY

- •••• Recruitment
- •••• Scheduling and Calendar Management
- •••• Phone Screening
- •••• Project Management
- •••• Leadership
- •••• Sourcing
- •••• Timesheet Management

#### TOOLS

ClickUp

Google Workspace

Microsoft Office

Microsoft Excel

SAP Concur

Applicant Tracking Systems

Canva

#### **PERSONAL PROFILE**

An **Executive Assistant** with 11 years experience in Recruitment with 5 years experience in Customer Service. A tech savvy and problem solver that you can rely on. Enthusiastic individual with superior skills in both team based and independent capacities.

### **WORK EXPERIENCE**

#### **DELIVERY LEAD FOR RECRUITMENT OPERATIONS**

Cielo Talent Inc | 2019 - 2024

- Oversaw the general workflow and delegated job assignments effectively.
- Conducted interviews, hiring, coaching, and employee development, ensuring a high-performing team.
- Mentored and guided team members through necessary processes.
- Established regular communications with the team, such as 1-1s and team meetings with established agendas.

### **RECRUITMENT SUPPORT ADVISOR**

Telstra | 2017 - 2019

 Provided support to the Recruitment Delivery Team, including administrative activities to support the hiring and onboarding of candidates.

#### **US RECRUITER**

Prime Manpower | 2016 - 2016

- Sourcing
- Phone Screening
- Interview Scheduling

#### DATA IMAGING SPECIALIST III (US STAFFING FIRM)

PSG GLOBAL SOLUTIONS | 2013 - 2016

- Document management
- Pre-boarding support
- Data entry



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VIRTUAL TEAMMATE Scalable staffing made simple

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#### HR TRANSACTION ANALYST (US CLIENT)

Affiliated Computer Services (a Xerox Company) | 2012 - 2013

- Assisted employees on their leave application and benefit inquiries.
- Responded to any leave related inquiries to ensure accuracy for tax and payroll purposes.
- Processed leave application and job/departmental changes.

### **CUSTOMER SERVICE REPRESENTATIVE (US CLIENT)**

West Contact Services Inc. | 2005 - 2010

- Responded to customer's inquiries via phone and email.
- Created ticket for technical issues and document in CRM.
- Served as an SME for junior agents with the responsibilities of coaching and mentoring.

#### **EDUCATION HISTORY**

#### De La Salle University - Dasmariňas

- Bachelor of Arts in Political Science, 2002 2005
- Undergraduate