



RHODMAR INDEMNE

VIRTUAL TEAMMATE



SKILLS SUMMARY

- Customer service
- Appointment Setting
- Internet research
- Photo editing
- Office Software
- Creating presentations
- Video editing

TOOLS

- Filmora
- Freshdesk
- Microsoft Office
- Amazon Web Services
- Canva

PERSONAL PROFILE

With two years in the BPO industry, I specialize in delivering high-quality customer service by using critical thinking to resolve complex queries effectively. My ability to quickly assess situations and provide tailored solutions ensures customer satisfaction and enhances their overall experience.

WORK EXPERIENCE

CUSTOMER EXPERIENCE REPRESENTATIVE

[ConnectOS | 2024- Present](#)

- Answering customer's query regarding with their orders

CUSTOMER SERVICE REPRESENTATIVE

[EXL, Philippines | 2022 - 202a](#)

- New Hire Assist
- Tier I Customer Service Agent

[Bacoor National High School | 2016 - 2022](#)

- Technical Team
- Class adviser
- Math Trainer
- Chess Coach

EDUCATION HISTORY

[Cavite State University Imus Campus](#)

- Bachelor of Secondary Education Major In Math
- President, Education Organization
- Chess Team Captain